



Frank 1.0 Workshop: AGENDA

Saturday

All sessions will be in Animal Cancer Center Room 120 and examination rooms; meals in Room 120

7:15 AM Shuttles depart from Hilton to CSU Veterinary Teaching Hospital (VTH)

7:30-8:00 AM Breakfast and Check-In – ACC 120

8:00-9:30 AM Session: **Communication Outcomes and Styles**

Location: ACC 120

- Welcome and Introductions
- Set Personal Learning Objectives
- Communication and Clinical Outcomes
- Communication Styles

9:30-9:40 AM BREAK – ACC 120

9:40-11:30 AM Session: Session: **Communication Themes and Skills**

Location: ACC 120

- Explain and Practice: Agenda Setting
- Explain and Practice: Open-Ended Inquiry
- Explain and Practice: Gathering Information
- Nuts and Bolts of Communication Laboratory

11:30-12:15 PM Lunch – ACC 120

12:15-12:30 PM **Communication Laboratory – Examination Rooms**

Participants meet in video-equipped exam rooms. Orientation to small group work. Rooms: ACC 104, 105, 108, 109, 110, and 112.

12:30-1:15 PM Case Interaction/Small Group Work 1

1:15-2:00 PM Case Interaction/Small Group Work 2

2:00-2:40 PM Case Interaction/Small Group Work 3

2:40-3:00 PM BREAK

3:00-3:45 PM Case Interaction/Small Group Work 4

3:45-4:30 PM Case Interaction/Small Group Work 5

4:30-5:15 PM Case Interaction/Small Group Work 6

5:20 PM	Shuttles depart from CSU VTH to Hilton
6:15 PM	Shuttles depart from Hilton to Maxline Brewery
6:30 PM	Dinner Maxline Brewery
8:30 PM	Shuttles depart Maxline Brewery to Hilton

Sunday

All sessions will be in Animal Cancer Center Room 120 and examination rooms; meals in Room 120

7:15 AM	Shuttles depart from Hilton to CSU VTH
7:30-8:00 AM	Breakfast – ACC 120
8:00 – 8:15 AM	Communication Laboratory – Examination Rooms Participants meet in video-equipped examination rooms. Orientation to small group work. Rooms: ACC 104, 105, 108, 109, 110, and 112.
8:15-9:00 AM	Case Interaction/Small Group Work 7
9:00-9:45 AM	Case Interaction/Small Group Work 8
9:45-10:25 AM	Case Interaction/Small Group Work 9
10:25-10:45 AM	BREAK – ACC 120
10:45-11:30 AM	Case Interaction/Small Group Work 10
11:30-12:15 PM	Case Interaction/Small Group Work 11
12:15-1:00 PM	Case Interaction/Small Group Work 12
1:00-2:00 PM	Lunch, Implementation, Workshop Debrief – ACC 120
2:00 PM	Departures for Hotel and Airport